

Compliance requirements under the General Product Safety Regulation (EU) 2023/988 (the Regulation)

In the table below, you will find some of the applicable requirements that impact us as a manufacturer and our comments on compliance with the same:

Requirement	Compliance
1. Obligations of manufacturers	
Ensuring products bear a type, batch or serial number, or other identification element (e.g. Article 6(5) LVD 2014/35/EU)	This information is contained on a rating plate affixed to the product (in accordance with applicable Union harmonisation legislation).
Indicating the manufacturer's name, registered trade name or trademark, and postal address on the product (e.g. Article 6(6) LVD 2014/35/EU) Indicate an electronic address on the product (Article 9(6) GPSR)	The rating plate affixed to the product indicates the registered trade name, manufacturer's name, and postal address (in accordance with applicable Union harmonisation legislation). We are voluntarily adding an electronic URL address (https://www.bekoeurope.com/safety) to the rating plate of our domestic appliances. This will enable consumers to have a single point of contact to raise any safety concerns they may have regarding the product.
Ensuring the product is accompanied by clear instructions and safety information in a language easily understood by consumers (e.g. Article 6(7) LVD 2014/35/EU)	We ensure all our products are accompanied by clear instructions and safety information in the local language where we sell our products (in accordance with applicable Union harmonisation legislation).
Manufacturers shall make publicly available communication channels such as a telephone number, electronic address, or dedicated section of their website, taking into account accessibility needs for persons with disabilities, enabling consumers to submit complaints and to inform manufacturers of any accident or safety issue they have experienced with a product (Article 9(11) GPSR).	Our websites offer consumers access to communication channels such as telephone numbers and contact forms across the European Union. For enquiries regarding specific safety concerns, consumers can visit our dedicated safety contact page at the following URL: <ul style="list-style-type: none"> • https://www.bekoeurope.com/safety.
2. Obligations of economic operators in the case of online and other distance sales	
In the product offer provide the manufacturer's name, registered trade name or trade mark, and postal and electronic contact details (Article 19(a))	For Whirlpool, Indesit, Hotpoint, Hotpoint/Ariston, Bauknecht, Ignis, Privileg, and Polar brands, we request that you include the following information in any distant sales offers for our products: <ul style="list-style-type: none"> • Manufacturer's name: Beko Europe Management S.r.l • Registered trade name: Beko Europe Management S.r.l • Postal address: Via Varesina n.204, 20156 Milano (MI), Italy • Electronic address: www.bekoeurope.com/safety

Providing the name, postal, and electronic address of the responsible person if the manufacturer is not established in the EU (Article 19(b))	For Whirlpool, Indesit, Hotpoint, Hotpoint/Ariston, Bauknecht, Ignis, Privileg, and Polar brands we confirm that the manufacturer is established in the EU.
Providing information to allow product identification, including a picture, type, and any other product identifier (Article 19(c))	We hereby confirm that this information is provided to you as part of our ordinary course of business.
Providing any warning or safety information to be affixed to the product, packaging, or accompanying document (Article 19(d))	<p>All of our products are accompanied with the necessary warning or safety information in our user manuals. We ask that you download and include the relevant manual with your online offer.</p> <p>After selecting the appropriate language and country, you can download these documents from the following websites:</p> <ul style="list-style-type: none"> • https://docs.emeaappliance-docs.eu/ • https://www.beko.co.uk (or MANusoft access if available)
3. Accident reporting	
<p>Manufacturer to report without undue delay occurrences associated with the use of a product that resulted in an individual's death or serious injury (Article 20(1) & (2))</p> <p>Importers and distributors to inform the manufacturer of an accident caused by a product that they placed or made available on the market without undue delay (Article 20(3))</p>	<p>Please ensure that you report any accident via https://www.bekoeurope.com/safety so that we can take prompt action in line with our obligation under the GPSR.</p>